



कृषि वैज्ञानिक चयन मंडल
AGRICULTURAL SCIENTISTS RECRUITMENT BOARD
भारतीय कृषि अनुसंधान परिषद्
(INDIAN COUNCIL OF AGRICULTURAL RESEARCH)
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F.No.3(2)/2016-GA

Dated the 26th April, 2016

To,

As per list attached

Subject: LIMITED TENDER FOR AWARD OF COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR COMPUTERS/LAPTOPS OF VARIOUS MAKES INSTALLED AT ASRB, NEW DELHI.

Sir,

Sealed quotations are hereby invited on behalf of Secretary, ASRB for the award of comprehensive Annual maintenance contract for Computers/Laptops of various makes installed at ASRB Office, KAB-I, Pusa, New Delhi. In case you are interested to undertake the work, you are requested to send your Quotation in a sealed cover super scribed as "COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR COMPUTERS/LAPTOPS OF VARIOUS MAKES INSTALLED AT ASRB, NEW DELHI.", accompanied by a Demand Draft of ₹3000/- as earnest money drawn in favour of Secretary, ASRB, which should reach the undersigned latest by 3.00 PM on 18.05.2016. The quotation may be dropped in the Tender Box kept outside Room No.109, ASRB, Krishi Anusandhan Bhawan-I, Pusa, New Delhi – 110012. The quotation will be opened on the same day at 3.30 PM in Room No. 101, ASRB, Krishi Anusandhan Bhawan-I, Pusa, New Delhi-110012, in the presence of tenderers who may wish to be present.

A copy of the prescribed form showing specifications and tentative quantity of equipments along with Terms & Conditions is enclosed.

Yours faithfully,

Daulat Ram

(Daulat Ram)

Section Officer (GA)

Terms & Conditions

1. The tenderer shall quote comprehensive rates, which will include the maintenance charges for maintaining the machines including accessories/parts in proper order throughout the contract period. Comprehensive AMC rates per machine should be quoted as per Annexure-I. Taxes, if any, should be indicated separately in Annexure-I.
2. The Board has HP, Dell, Compaq etc. make computers/Laptops of various models. The firm should quote rates of the equipments strictly as per Annexure-I and model-wise rates of the equipments will not be entertained/ considered. The firm may inspect the equipments, if considered necessary during office hours.
3. Correction or over-writing in the tender documents is not permissible. Every sheet of the Tender document and the terms and conditions should be signed and stamped by the authorized signatory of the firm.
4. The competent authority in the Board shall have the right to reject all or any of the offers, accept more than one offer, and assign part of the job.
5. A demand draft of Rs.3,000/- as Earnest Money in favour of Secretary, ASRB is to be enclosed along with the quotation. No quotation shall be considered without the earnest money deposit. Demand Draft drawn in favour of any officer other than "Secretary, ASRB" will not be accepted and the tender will be rejected. The earnest money will be refunded only after the finalization of the contract and no interest will be paid on earnest money.
6. The contract for maintenance of computers/Laptops is COMPREHENSIVE (i.e covers all the items like CPU, Memory, Monitor, Speakers, Mouse, Key boards etc.) and no extra charge whatsoever would be paid to the firm for replacement of any of the spare parts.
7. In case of violation of any terms and conditions on the part of the firm is noticed and/or the services are found unsatisfactory, performance security can be forfeited at the discretion of the Competent Authority in the Board. Further, in case the complaint is not attended to promptly within the specified time, the work will be got done from other sources at the contractor's risk and cost. In this regard the decision of the Competent Authority in the Board shall be final and binding on the contractor.
8. Rates once finalized will not be enhanced during the currency of the contract.
9. The contract may be considered for extension by mutual consent and for such further period as may be agreed upon subject to proper services provided by the firm and approval of the competent authority in the Board.
10. In case, the successful bidder shows inability at any stage, after the contract is finalized and awarded, for whatsoever reason(s), to honour the contract, the earnest money/ performance security deposited would be forfeited.
11. Mere quoting lowest rates will not amount to commitment for award of contract.
12. The firm handling similar contract of Govt. Organizations each of value exceeding Rupees Fifty thousand and certificates to that effect (at least from two such organizations) should also be attached with the tender.
13. The outer cleaning of the systems and accessories will be done free of cost once in a quarter.
14. It shall be the responsibility of the firm(s) to make all the Computers/Laptops work satisfactorily throughout the contract period and also to hand over the systems to the Board in working condition on the expiry of the contract.
15. The firm will provide genuine parts of computers/Laptops and in case of replacement of parts is needed; the parts shall be of the same make. In the event of their non-availability, good quality parts should be used under intimation to this office.
16. Any reported fault would be taken up by the firm's Engineer within 2-3 hours. As far as possible, the repairs would be carried out on-site itself, however, in case the equipment is taken to the workshop, the firm would provide, a stand-by for the same. Penalty as deemed fit by the

