

कृषि वैज्ञानिक चयन मंडल AGRICULTURAL SCIENTISTS RECRUITMENT BOARD भारतीय कृषि अनुसंधान परिषद् (INDIAN COUNCIL OF AGRICULTURAL RESEARCH) कृषि अनुसंधान भवन—1, पूसा, नई दिल्ली—110 012



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F.No.3(2)/2016-GA

Dated the 26th April, 2016

To,

As per list attached

Subject: <u>LIMITED TENDER FOR AWARD OF COMPREHENSIVE ANNUAL MAINTENANCE</u>

CONTRACT FOR COMPUTERS/LAPTOPS OF VARIOUS MAKES INSTALLED AT

ASRB, NEW DELHI.

Sir,

Sealed quotations are hereby invited on behalf of Secretary, ASRB for the award of comprehensive Annual maintenance contract for Computers/Laptops of various makes installed at ASRB Office, KAB-I, Pusa, New Delhi. In case you are interested to undertake the work, you are requested to send your Quotation in a sealed cover super scribed as "COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR COMPUTERS/LAPTOPS OF VARIOUS MAKES INSTALLED AT ASRB, NEW DELHI.", accompanied by a Demand Draft of ₹3000/- as earnest money drawn in favour of Secretary, ASRB, which should reach the undersigned latest by 3.00 PM on 18.05.2016. The quotation may be dropped in the Tender Box kept outside Room No.109, ASRB, Krishi Anusandhan Bhawan-I, Pusa, New Delhi – 110012. The quotation will be opened on the same day at 3.30 PM in Room No. 101, ASRB, Krishi Anusandhan Bhawan-I, Pusa, New Delhi-110012, in the presence of tenderers who may wish to be present.

A copy of the prescribed form showing specifications and tentative quantity of equipments along with Terms & Conditions is enclosed.

Yours faithfully,

(Daulat Ram)

Section Officer (GA)

Terms & Conditions

- 1. The tenderer shall quote comprehensive rates, which will include the maintenance charges for maintaining the machines including accessories/parts in proper order throughout the contract period. Comprehensive AMC rates per machine should be quoted as per Annexure-I. Taxes, if any, should be indicated separately in Annexure-I.
- 2. The Board has HP, Dell, Compaq etc. make computers/Laptops of various models. The firm should quote rates of the equipments strictly as per Annexure-I and model-wise rates of the equipments will not be entertained/ considered. The firm may inspect the equipments, if considered necessary during office hours.
- 3. Correction or over-writing in the tender documents is not permissible. Every sheet of the Tender document and the terms and conditions should be signed and stamped by the authorized signatory of the firm.
- 4. The competent authority in the Board shall have the right to reject all or any of the offers, accept more than one offer, and assign part of the job.
- 5. A demand draft of Rs.3,000/- as Earnest Money in favour of Secretary, ASRB is to be enclosed along with the quotation. No quotation shall be considered without the earnest money deposit. Demand Draft drawn in favour of any officer other than "Secretary, ASRB" will not be accepted and the tender will be rejected. The earnest money will be refunded only after the finalization of the contract and no interest will be paid on earnest money.
- 6. The contract for maintenance of computers/Laptops is COMPREHENSIVE (i.e covers all the items like CPU, Memory, Monitor, Speakers, Mouse, Key boards etc.) and no extra charge whatsoever would be paid to the firm for replacement of any of the spare parts.
- 7. In case of violation of any terms and conditions on the part of the firm is noticed and/or the services are found unsatisfactory, performance security can be forfeited at the discretion of the Competent Authority in the Board. Further, in case the complaint is not attended to promptly within the specified time, the work will be got done from other sources at the contractor's risk and cost. In this regard the decision of the Competent Authority in the Board shall be final and binding on the contractor.
- 8. Rates once finalized will not be enhanced during the currency of the contract.
- 9. The contract may be considered for extension by mutual consent and for such further period as may be agreed upon subject to proper services provided by the firm and approval of the competent authority in the Board.
- 10. In case, the successful bidder shows inability at any stage, after the contract is finalized and awarded, for whatsoever reason(s), to honour the contract, the earnest money/ performance security deposited would be forfeited.
- 11. Mere quoting lowest rates will not amount to commitment for award of contract.
- 12. The firm handling similar contract of Govt. Organizations each of value exceeding Rupees Fifty thousand and certificates to that effect (at least from two such organizations) should also be attached with the tender.
- 13. The outer cleaning of the systems and accessories will be done free of cost once in a quarter.
- 14. It shall be the responsibility of the firm(s) to make all the Computers/Laptops work satisfactorily throughout the contract period and also to hand over the systems to the Board in working condition on the expiry of the contract.
- 15. The firm will provide genuine parts of computers/Laptops and in case of replacement of parts is needed; the parts shall be of the same make. In the event of their non-availability, good quality parts should be used under intimation to this office.
- 16. Any reported fault would be taken up by the firm's Engineer within 2-3 hours. As far as possible, the repairs would be carried out on-site itself, however, in case the equipment is taken to the workshop, the firm would provide, a stand-by for the same. Penalty as deemed fit by the

- competent authority in the Board will be charged in case of any of the items is not repaired within 2-3 hours of reporting of fault.
- 17. After the contract is finalized, an agreement as per GFR, 2005 shall be entered into with the successful firm. The firm shall ensure that the machine when taken under the contract shall be maintained throughout the contract period properly and shall be handed back to the Board in proper running condition after the expiry of the contract or else Security money shall be forfeited apart from other penalties.
- 18. No advance payment in any case would be made. However payment will be made on quarterly basis after the submission of user satisfactory reports along with the bill of each quarter.
- 19. To avoid interruption in the official work at the Board, standby inventory of computers should be kept in the Board.
- 20. The equipments are placed in various rooms of ASRB at Krishi Anusandhan Bhawan-I, Pusa, New Delhi.
- 21. The competent authority in the Board reserves the right to cancel the contract at any time during the currency of the contract without giving any reason.
- 22. The firm whom the tender will be awarded, will have to deposit the performance security equal to 10 % of the total contract amount till such time the period of contract expires. If the services are not found to be satisfactory, the performance security is liable to be forfeited. No interest will be paid on performance security.
- 23. The firm will provide maintenance and repair service on holidays, in case of emergency.
- 24. If any dispute(s) arises between the Board and the firm with reference to the contract, the Board will decide it and its decision will be binding on the firms.

Terms & conditions are acceptable

Dated

(Authorized signatory)

Annexure - I

QUOTATION FOR AWARD OF COMPREHENSIVE CONTRACT OF MAINTENANCE OF COMPUTERS/LAPTOPS INSTALLED AT ASRB, NEW DELHI

Name of the firm	:
Address	·
Phone No./Mobile No.	·
DD No./Pay Order No.	: dated

Sl.No.	Equipment	(nos.)	Comprehensive AMC Rate* (per machine) in ₹	Total Comprehensive AMC amount* in ₹
1.	HP/DELL/Compaq etc. Computers			
2.	HP, Sony, Apple, Lenovo etc. Laptops	5		

^{*}Service tax extra as applicable should be indicated separately

Note: Quantity quoted against each equipment is tentative and may vary upwards or downwards, and in case the rates are quoted for the whole lot, payment will be made on pro-rata basis accordingly.

<u>Annexure – II</u>

Name (of the firm	
Registe	ered / Post	al Address :
	ente.	
	1.	E- mail Address
	2.	PAN No.
	3.	VAT/TIN No., if applicable
	4.	Bank Details : 1. Bank Name
		2. Brach Address
		3. Account No.
		4. Type of Account (Current/Savings)